

COVID SAFETY MEASURES AT NETHERWAY FARMHOUSE AND BARN

Dear guests, we look forward to welcoming you to Netherway Farmhouse and Barn and hope that you will have a wonderful holiday here in Dorset. We are continuing to take some measures to address the covid virus situation in order to keep everybody safe in these unusual times. Do let us know if you have any questions as this has been a new area of consideration for us, so we are working out how to manage things in the best way possible so that everyone can be safe and enjoy a well deserved holiday! We will start to relax some of the measures listed as soon as we feel that it is safe enough to do so.

Measures we will be taking to ensure safety of guests and staff etc.

1. Regarding bed-linen, towels, tea-towels, bath-mats etc. We are happy to provide linen but are asking guests if they would be kind enough to strip beds before leaving and put linen and used towels in the black bags which we will provide and take away to launder them. (Black bags are located in bottom kitchen drawer in the barn and also bottom kitchen drawer in the cottage). Our cleaning service is happy to make up beds ready for guests arriving and will be wearing appropriate protective clothing. Alternatively, if you prefer to bring your own linen just let us know. Or if you prefer to make the bed yourself, we can provide the freshly laundered linen in a bag on the bed- again just let us know.
2. Kitchen utensils, plates etc- we will put as much as we can in the dishwasher and turn it on, as this is a good way to disinfect things, and they won't be touched by anyone before the next guests arrive. We are sorry to have to ask guests to empty a dishwasher on arrival but this is a safe option and you can rest assured that all items are sterilised. Other items in the kitchen will be cleaned with disinfectant.
3. Books, DVD's, games etc. We know that guests have enjoyed using these items whilst on holiday, so rather than removing them we will put a 'Quarantine Box' in both the barn and the cottage and ask guests to put any items they have used in the box. Then we can quarantine the items for 3 days before returning to use for future guests. Please bring your own items if you prefer.
4. Outside games, buckets and spades etc. are located in the seat by the cottage back door- these can be returned here as we will have a separate cleaning procedure for them.

5. Welcome Pack for guests. We usually provide a selection of items to welcome our guests- tea, coffee, milk, biscuits etc. As this is not now recommended, we would like to offer guests a 'welcome voucher' which they can use at our village shop. Our village shop closes at 7pm on Fridays- it is well stocked, reasonably priced and the owners are delightful. We may need to remove any left over salt, pepper, condiments etc. So again you may want to bring a few extra essentials with you.
 6. In order to meet the government requirements to keep our holiday home safe for both guests and staff, we have extended the hours of our cleaning service on our Friday changeover day which will allow time to include a full disinfecting of touchable surfaces. In order to help with this situation we are asking guests if they could arrive a little later than normal, after 4pm and to vacate the property on departure day a little earlier than normal, by 9:30am.
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Do let us know if you have any questions about this. We are fortunate to live in an area of the country with much fewer cases of the virus than elsewhere but it is important that we take measures to keep everybody as safe as possible. With these measures in place we hope that we will be able to keep everybody safe and at the same time allow our guests to relax and enjoy their holiday at Netherway Farmhouse and Barn.

Wishing you a wonderful holiday!

Dave and Corie

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